



Jeni Son <huisook.son@lahey.org>

FW: Cigna telehealth for PT/OT/ST

Susan Chambers <schambers@excelortho.com>

Fri, Mar 27, 2020 at 9:20 AM

To: Jeni Son <huisook.son@lahey.org>

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Hi Jeni

We just received this update – Cigna is now covering telehealth for OT, PT & SLP.

Hopefully Medicare will follow soon!

Be well,

~sue

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From:

Sent: Friday, March 27, 2020 9:05 AM

To

Subject: FW: Cigna telehealth for PT/OT/ST

The Medical Director from Cigna shared this yesterday; my apologies for not forwarding it then.

Mary

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IMPORTANT INFORMATION FROM CIGNA

Virtual care services for physical, occupational, and speech therapy

We value the physical, occupational, and speech therapy (PT/OT/ST) services provided to our customers, and we are committed to ensuring

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they can continue during the COVID-19 pandemic. As such, we want to inform you of our recently announced virtual care interim policy for these services.

Through May 31, 2020, the following virtual PT/OT/ST services will be allowed when appended with a GQ modifier and billed with a standard place of service code. These services will be reimbursed consistent with the standard fee schedule.

Please note that while we encourage PT/OT/ST providers to follow CMS guidance regarding the use of software programs for virtual care, we are not requiring the use of any specific software program at this time. Additionally, please note that we maintain all current medical necessity review criteria for virtual care at this time.

Physical therapy

Code	Description
97161	PT EVAL LOW COMPLEX 20 MIN (Telephonic or virtual)
97162	PT EVAL MOD COMPLEX 30 MIN (Virtual)
97110	THERAPEUTIC EXERCISES (2 unit limit)

Occupational therapy

Code	Description
97165	OT EVAL LOW COMPLEX 30 MIN (Telephonic or virtual)
97166	OT EVAL MOD COMPLEX 45 MIN (Virtual)
97110	THERAPEUTIC EXERCISES (2 unit limit)

Speech therapy

Code	Description
92507	SPEECH/HEARING THERAPY
92526	ORAL FUNCTION THERAPY

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