

WINCHESTER PHO

NEWSLETTER

ANNOUNCING OUR NEW WINCHESTER PHO WEBSITE!

Winchester PHO provides collaboration and quality care to patients

[About WinPHO](#)

Save the Date

Feb 6 Thu WinPHO Patient Experience Committee Meeting
10:00 AM - 12:00 PM
Winchester, MA
WinPHO

Feb 12 Wed WinPHO Healthy Referral Forum
10:00 AM - 12:00 PM
Winchester, MA
WinPHO

Feb 19 Wed WinPHO Provider Classification Meeting
10:00 AM - 12:00 PM
Winchester, MA
WinPHO

Announcements

WinPHO Quality Campaign
Learn about our new campaign and how you can get involved.

Hot Topics

Provider Spotlight
Learn more about the providers who are making a difference in our community.

Referral Network
Learn more about the referral network and how you can get involved.

New Physician Members

Why Join WinPHO?

Dr. Leslie A. Charette, MD
Winchester, MA
Winchester, MA
Winchester, MA

Dr. Julie Dickson, MD
Winchester, MA
Winchester, MA
Winchester, MA

Dr. Noah Finkel, MD
Winchester, MA
Winchester, MA
Winchester, MA

The Winchester PHO is very excited to announce the launch of its NEW website at www.winchesterpho.org

Here, you will be able to see specialist spotlights, hot topics, news and announcements, meeting dates and times, search for providers in the Winchester PHO referral circle, service lines that are offered in the local community, patient resource materials, participating payer contracts, forms and documents, request for information, etc. The team has worked together to compile information with the goal to leverage the site so that it serves a practical and helpful purpose for our PHO members and our patients.

If you have content that you'd like to add or changes that you see that need to be made, please contact: **Leslie Charette** (leslie.a.charette@lahey.org) for assistance.



SPOTLIGHT ON WEIGHT MANAGEMENT SERVICES



Dr. Hany Takla is the Medical Director of Robotic Surgery at Winchester Hospital. Dr. Takla is fellowship trained in advanced laparoscopic and minimally invasive robotic techniques. Dr. Takla offers General Surgery & Bariatric Surgery to patients living in Winchester, MA and the Greater Boston area. He provides minimally invasive surgery for hernias, reflux, appendix, diverticulitis, gallbladder, and various types of cancer as well as gastric sleeve, gastric bypass, and revisional weight loss surgeries. Dr. Takla was also voted one of Boston's Top Docs for 2019 in Boston Magazine.

Highlights of Dr. Takla's practice:

- The new comprehensive weight management center includes Bariatric Surgery and Obesity Medicine
- The robotics program has the second highest Surgical volume in Massachusetts
- The outpatient robotic surgery center is the only surgery center in Massachusetts to provide outpatient robotic surgery
- TAMIS procedures are offered by our colorectal surgeon, Dr. Julie Dricken (**see Page 4 for more on Dr. Dricken**)

Keren Wilson, DO, is now seeing patients at the Winchester Hospital Weight Management Program in Medford! Dr. Wilson's practice is located at 75 Riverside Avenue and can be reached at (781) 396-6221



According to **Dr. Shant Parseghian of our Montvale Endocrine and Diabetes Center**, when evaluating a patient for weight management we should take in consideration different factors including blood pressure, cholesterol, history of hypoglycemia, gestational diabetes or for female patients, delivering a baby more than 10 pounds. Also included are a family history of diabetes, lifestyle and activity level and to approach the problem as a whole.

Free Bariatric Informational Sessions Ambulatory Surgery Center @ 620 Washington Street, Winchester

Wednesday, March 25 5PM-6PM

Wednesday, April 29 5PM-6PM

Wednesday, May 27 5PM-6PM



The Center for Healthy Living located at 200 Unicorn Park Dr in Woburn helps community members take charge of their own health and well-being by offering more than 30 programs and services throughout the year. Some of the regularly scheduled activities include, **Ageless and traditional Yoga, Flex & Stretch**, and **Building Bones** muscle strengthening.

Also available to patients are Weight Management programs, including HMR Weight Management, Bariatric Surgery, Outpatient Nutrition Services, and Hypnotherapy services.

PHYSICIAN MEMBER UPDATE

WELCOME NEW PHYSICIAN MEMBERS!

NORTH SHORE RADIOLOGICAL ASSOCIATES

KHALID HASSAN, MD

WINCHESTER HOSPITAL INPATIENT SPECIALISTS

JOSE MORENO CHIRIBOGA MD
MUZZAMAL HABIB, MD

AMERICAN VISION ASSOCIATES

KAILINN TSAO, MD

THE FOOT HEALTH CENTER OF MERRIMACK VALLEY

KELLY NOONAN, DPM

PENDING MEMBER ENROLLMENTS

WPA ONCOLOGY

HEATHER BENJAMIN, MD (3/2/20)

ROBERT OBRIEN JR MD AND ASSOCIATES

ALEXANDRA PRICE, MD

AFFILIATES IN FOOT CARE

JOHANN KARL ENTINGER, DPM

MEMBER UPDATES

Congratulations to **Middlesex Surgical Associates**, who are now an employed group with WPA!

WinPHO Specialists who have obtained a designated WinPHO TIN, enrollment is underway with Unicare.

NO LONGER WITH THE WinPHO

Click here <https://www.winchesterpho.org/announcements/provider-status-changes> for "real-time" Provider updates

Saritha Bolla, MD

Term Date 1/31/20

Formerly practiced at WPA
Oncology

Philip Ellerin, MD

Term Date 1/09/20

Formerly practiced at
DermPhysicians of NE

*Neeti Jha, MD

Term Date 1/30/20

Formerly practiced at WPA Woburn

Helen Raynham, MD

Term Date 2/10/20

Formerly practiced at DermCare
Physicians & Surgeons

Katrina Dy MD

Term Date 2/10/20

Formerly practiced at DermCare
Physicians & Surgeons

*Harris Ghaus, MD

Term Date 1/02/20

Formerly practiced at WPA Woburn

Michelle Michelon, MD

Term Date 2/12/20

Formerly practiced at DermCare Physicians
& Surgeons

*Margaret Denise Mills, MD

Term Date 2/25/20

Formerly practiced at LPCO Lowell

Emad Younan, MD

Term Date 12/01/19

Formerly practiced at Agility Orthopedics

**Denotes a Primary Care Physician*

SPECIALTIES:

- ALLERGY & IMMUNOLOGY
- ANESTHESIOLOGY
- BARIATRIC SURGERY
- BREAST SURGERY
- CARDIOLOGY
- COLON & RECTAL SURGERY
- DERMATOLOGY
- ENDOCRINOLOGY
- FAMILY MEDICINE
- GASTROENTEROLOGY
- GENERAL SURGERY/ROBOTIC SURGERY
- GERIATRIC MEDICINE
- HEMATOLOGY & ONCOLOGY
- HOSPITALIST
- INFECTIOUS DISEASE
- INTERNAL MEDICINE
- MOHS SURGERY
- NEUROLOGY
- NEUROSURGERY
- OB/GYN
- OPHTHALMOLOGY
- ORTHOPEDIC
- OTOLARYNGOLOGY/ENT
- PAIN MEDICINE
- PATHOLOGY
- PEDIATRICS
- PHYSIATRY & REHABILITATION
- PODIATRY
- PULMONARY/SLEEP MEDICINE
- RADIOLOGY
- RHEUMATOLOGY
- URGENT CARE
- UROLOGY
- VASCULAR SURGERY
- WOUND HEALING & HYPERBARIC MEDICINE

CLICK BELOW TO BE ROUTED TO THE:

[WINPHO PHYSICIAN MEMBERSHIP DIRECTORY](#)



February is American Heart Month

National Wear Red Day was supported at Winchester Hospital on Friday, February 7, 2020! Below are photos of some of our practices who participated. Thank you all!



Robert J. O'Brien Dermatology



Winchester Family Physicians



**Woburn Medical
Associates - Wilmington**

March is Colorectal Cancer Awareness Month



Dress in Blue Day is Friday, March 6, 2020

Services available at Winchester Hospital



Julie Dricken, MD is our newest surgeon for general and colorectal surgery. Dr.

Dricken is located at Middlesex Surgical Associates, 955 Main St, Winchester. Dr. Dricken specializes in TAMIS - TRANSANAL MINIMALLY INVASIVE SURGERY. TAMIS is a specialized minimally invasive approach to removing benign polyps and some cancerous tumors within the rectum and lower sigmoid colon. The benefit of TAMIS is that it is considered an organ-sparing procedure, and is performed entirely through the body's natural opening, requiring no skin incisions to gain access to a polyp or tumor. This scar-free recovery provides a quick return to normal bowel function.

PRACTICE SUCCESS STORY



Jo Calnan, our Certified Health Coach at the PHO, had been working for 4 months alongside the PCP with a patient with diabetes who had been resistant to receiving diabetes education. He was finally convinced to see our diabetes nurse educator Erin Murphy at Montvale Endocrinology and we scheduled him an appointment. Once Erin reviewed his chart she followed our new protocol for diabetes education and sent the provider and health coach a note via EPIC that this particular patient should be seen first by our Endocrinologist due to a number of factors. The PCP agreed and processed the referral.

Montvale Endocrine re-worked their schedule internally to accommodate the patient without changing the pre-arranged appointment with the diabetes nurse educator. The goal was to provide seamless care to the patient. The patient was then contacted the following day by Jo and received this response:

"The appointment was pretty great. Unbeknownst to me, Erin Murphy had taken a look at my chart before the appointment and decided that I needed more help than she could provide so she switched who I would be seeing to Dr. Parseghian, a very smart Endocrinologist, he was tremendous."

And as a result of this team effort to help him manage his diabetes he writes:

"I am now wicked motivated to follow a plan of exercise and diet."

Side note: The patient is now also scheduled for an appointment with outpatient nutrition.

PATIENT EXPERIENCE

Dr. Herron is wonderful. I had a problem outside of office hours and once on the weekend and he called me right back. He listens very well. Julie in the office is wonderful too! Great customer service!

Dr. Jones is a gifted, empathetic and highly competent physician. I am so thankful that she is my health care provider.

Dr. Gulla always takes the time to answer all my questions. All her advice is always very common sense. She has my total trust. Would definitely recommend her to others.

Dr. Naimark has been my doctor for 15+ years, I have recently moved to NH and still drive to MA to see her. I have total confidence in her, and she has always been a great provider for my health.

QUALITY UPDATE

2019 Win With Prevention Challenge & Outcomes Challenge Winners!

We would like to thank all of the practice staff who participated for all of the outreach and hard work that was done to get patients scheduled for appointments and screenings at the end of 2019. You play a critical role in providing quality patient care and Winchester PHO's quality performance. We appreciate all of your efforts!

A special congratulations to all of the winners!

Win With Prevention Challenge Winners

Nicole Eccleston - WMA Wilmington
Laurie Lee Crawford - MFP
Jean Dragone - WFP
Alison Barbush - WPCA
Marianne Murphy - WFP
Sandra Finn - WFP
Stephanie Buono - MFC

Outcomes Challenge

- **Most Improved:**
Middlesex Family Practice
- **Best Overall Outcomes:**
LPCO Lowell



January/February patient lists, performance dashboards, and gate score cards reflect 2019 data. We expect the 2020 patient lists will be ready in March.

Practices should focus on outreach for any patients due for a well-child visit or any diabetes measures in 2020 that do not have an appointment scheduled.

PHO UPDATES

INTRODUCING A NEW PROCESS TO OBTAIN REFERRAL PADS!

The Win-PHO is pleased to announce that we now have **two ways** for our member practices to obtain Referral Pads on our new website!

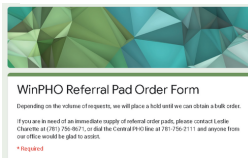
Practices can either download and print a full-size PDF version of each referral pad or order the smaller, tear off sheets electronically. For either option, from our home page, go to Services/Referral Management/New! Referral Pads (for PDF) or Referral Pad Request (to order electronically). When ordering electronically, complete all required fields and submit your order. Please allow 2-3 business days for courier delivery.

Questions? Contact Leslie Charette, at
(781) 756-8671
leslie.a.charette@lahey.org

Services Our Providers Patient Resources

Referral Management

Referral Policy
Referral FAQs
New! Referral Pads
Referral Pad Request



WinPHO Referral Pad Order Form

Depending on the volume of requests, we will place a hold until we can obtain a bulk order.

If you are in need of an immediate supply of referral order pads, please contact Leslie Charette at (781) 756-8671, or dial the Central PHO line at (781) 756-3171 and anyone from our office would be glad to assist.

*Required

New! Referral Pads

The PHO is pleased to offer full page PDF versions of Referral Pads available through our network! These pads are printer ready for distribution to patients. If you would like changes made to a particular pad, please email Leslie Charette (leslie.a.charette@lahey.com).

If you would prefer the smaller, printed referral pads for your practice, we will continue to offer them. Simply select Referral Pad Request and complete the online order form.

Referral Pads Alphabetical by Specialty

Specialties A-G	+
Specialties H-O	+
Specialties P-Z	+



The PHO has been named to the 2019 HPHC Physician Group Honor Roll! This recognition is awarded to practices whose LCU performance on 16 HEDIS measures for acute, chronic and preventative care, fall in the top 25th national percentile. Thank you to all of our member practices for your contributions in providing the highest quality of care!

2020 Physician Group Honor Roll

awarded to

Winchester Physicians

In recognition of Excellence
in Preventive, Acute and Chronic Illness Care for Patients


Michael A. Carney
President and Chief Executive Officer




Michael A. Carney, MD
Vice President and Chief Medical Officer